No more squash — but selling ISTEL makes sense for Midland tycoon and his staff

The £180 million sale of Redditch computer company ISTEL catapulted chairman John Leighfield into the rar-ified ranks of Britain's multi-million-

In an exclusive interview with Business Editor CLINTON MANNING he talks about the money, the future and the 15-year battle to build the business.

Gamble pays off for a boss

used to be a keen squash player.

squash player.

But his hobby was brought to an abrupt end by the biggest financial gamble of his life.

Three years #20 he was putting the innishing touches to a bid by the ISTEL workforce to buy the computer services company from Rover Group.

But it wasn't the pressure of endices hours spent stitching together the £35 million buy-out which cut short his sporting career.

It wasn't even the anxiety of putting his house on the line to raise £90,000 towards the cost of the deal.

Redditch workers

shares bonanza

"I bought a big brief-case to carry all the le-gal papers around in and it destroyed my el-bows," he explains.
"I haven't been able to piay any racquet sports at all since then."

It was perhaps the only negative thing to come out of a daring and in many ways dan-gerous deal which was almost 15 years in the making.

Among the massive pluses were the achievement of building something from nothing and the rich rewards for a loyal and dedicated workforce.

cated workforce.

More than 1,000 ISTEL: employees picked
up an average of £30,000
last week when the
company was bought
for £180 million by the
US telecommunications
giant AT & T.

of them will make out of the deal."
Mr Leighfield stands to pick up £4.5 million. although he is quick to point out that Chancelback almost £2 million. "It means I can do some of the things I enjoy, like collecting old maps with more abandon than in the past.

Tout I have no interior of putting my olds a sunny feet up in a sunny feet Mr

Leighfield

mr Leignien has lived in his relatively modest detached house in a leafy suburb for 17 years. He says if he had wanted to move he could have afforded to gage, but his family is happy there. He aftered has an empany Daimier and says his chuffern. Ben and the says his chuffern and he says his chuffern and he says his chuffern and they should have anything more extravagant.

I suppose I do things personally which, if I did them in business, would be considered irresponsible. I haven't neken any financial advice for example and therefore really haven't any idea what I will do with the money."

Since the deal was announced the Leighfields have been the focus of intense media attention. Twenty years of dealing with journalists has left him able to cope without really feeling the pressure, but one thing which has irked him are suggestions that he has made a quick killing.

He is keen to point out the foundations for last week's heady celebrations were laid more than 15 years ago.

Unstable

After graduating from Exeter College. Oxford, with a degree in classics, philosophy and ancient history. he joined Ford as a management trainee on £15 a week.

Despite the unlikely educational background he soon ended up in the computer department.

In 1965 he left to join Plessey and four years

In 1965 he left to join Plessey and four years later, at the tender age of 21, took charge of the company's whole computer operation and a 600-strong workforce. Six years later he was head-hunted by what was then British Leyland to mastermind computer planning.

Leyland to mastermind computer planning.

"When I arrived things were in a torrible mess. There were no fewer than 16 computer departments and ten different sorts of computer in use.

The other major problem was BL was in such a parlous state only real masochists

ISTEL boss John Leighfield in his garden in a leafy suburb of Oxford.

'Things were

in a terrible

mess at BL

Margaret Leighfield — same house for 10 years

like me would work there.

"It was the buit of ev-ery comedian's joke and the target of every journalist looking for a knocking story. We had a 30 per cent staff turn-over."

over."

Mr Leighfield said he devised 30 potential solutions including various types of incentive payments, but the personnel department shot down all 30 as "divi sive".

The 31st was to set the group's computer services up as a sepa-rate company, an idea which also fell on deaf ears until the arrival of Michael Edwardes as

BL chairman in late 1977.

He eventually agreed but "the BL treacle" meant it was St Valentine's Day, 1979, before the board gave the idea its blessing and January 1, 1980, before BL Systems was born.

Distance

The split improved things but Mr Leigh-field realised it still had all its eggs in one pretty unstable basket.

"I knew that unless we found other custom-ers we would never be a really commercial operation. So I fought that battle in 1982 and eventually won it."

By the end of the following year it was doing about £2 million worth of business outside BL, supplying computer software to travel agents and hospitals.

But Mr Leighfield knew to be really suc-cessful the business needed to distance it-self further from BL and that meant chang-ing its arms.

ing its name.

Another struggle followed in the corridors lowed in the of power. "We finally launched

into the brave new world of ISTEL in 1984," he said.

Heavy investment meant it made a £200,000 loss that year, but it appears to have been treading a golden path ever since and is on course to make £11 million this year.

It was uncertainty about the long-term fu-ture, and the successful privatisation of Jaguar, which prompted Mr Leighfield to consider an employee buy-out.

an employee buy-out.
Again it was slow going, but he finally got the board to agree that provided they offered a good price the workforce could buy the company without facing rival bids.

Enter the new Rover Group chairman, Gra-ham Day.

Muscle

"He said 'I don't do things that way. If you are going to privatise this part of the business it's got to be done in competition'.

competition.

"Thank goodness he did. With all the noise that's being made about the money we've made we would have been in an awkward position if it had looked as if we got an easy ride."

got an easy ride."

Mr Leighfield said the decision to sell to AT&T was prompted by the merger-mad business world where big is beautiful.

They are a 35 bilion-dollar organisation which means they have the financial muscle and credibility on the world stage."

Speaking at his Ox ford home in the same room where he and his wife Margaret decided to "gamble" with the roof over their heads — Mr Leighfield said he was delighted for the workforce. "What really thrills me is that they are talking about the opportunities for the future not just the huge amounts of money some

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